

## Erasmus+ Best By Doing Good Practice template

Title of the GP	<b>CULTURAL MEDIATOR</b>
“Owner” of the GP	MARCO POLO G.E.I.E.
Place of implementation	ITALY
Date of implementation	2015/2016/2017/2018
Size of implementation (in EUR) if applicable	
Other participants involved into the project	<ul style="list-style-type: none"> <li>• Italian Chamber of Commerce for Hungary</li> <li>• KLIK 306003 Dobos C. József Vendéglátóipari Szakképző Iskola</li> <li>• Jász-Nagykun-Szolnok Megyei Kereskedelmi és Iparkamara</li> <li>• Európa 2000 Turisztika- Vendéglátó, Film és Kommunikációs Középiskola, Szakképző iskola</li> <li>• Magyar Nemzeti Gasztronómiai Szövetség</li> <li>• Kolping Iskoláért Alapítvány</li> <li>• Ózdi Szakképzési Centrum Gábor Áron Szakképző Iskolája</li> <li>• "A jövő vendéglátóipari szakembereiért" Alapítvány</li> </ul>
Objectives ( <i>overall and specific objectives</i> )	Making the arrival and reception in a country different from one's own (Italy) less traumatic and conflictual for students (Hungarians). Integrate the diverse expectations of students and welcoming companies during the Erasmus + VET mobility period
Description of the GP ( <i>What is it about, what was the goal, why is it considered as</i>	We identified a mature and authoritative figure with in-depth knowledge in the Ho.Re.Ca. sector and ability to communicate in both languages and cultures (Students and Companies).

<p><i>a GP, is it innovative somehow etc.)</i></p>	<p>We have equipped the students with an immediate and effective communication system with the Cultural Mediator to make sure that any kind of problem can be immediately identified and discussed, before it gets bigger.</p> <p>The help of the Cultural Mediator to the students was not to solve the problems identified as such, but to assist them and help them gradually find the best possible and acceptable solutions on their own.</p> <p>The results: the student has gained the awareness of being able to face any difficulty.</p> <p>At the same time the Student assumed an authoritative and reference role within the working team and during his free time.</p> <p>The Student has increased its self-esteem, questioned by the arrival and permanence in a foreign Nation, with different lifestyles, culture and professionalism.</p> <p>He has become proactive and autonomous in solving problems, in his professional growth and in seeking work at a European level, realizing his own choices and aspirations</p>
<p>Target groups</p>	<p>STUDENTS</p>
<p>Impact of the GP</p>	<p>It made the mobility of Hungarian students in Italy simpler, safer and more measurable.</p>
<p>Contact person (Name, contact details)</p>	<p>MARTIGNAGO FERDINANDO – <a href="mailto:info@marcopologeie.eu">info@marcopologeie.eu</a> +393407708177</p>
<p>Website where the GP can be found</p>	<p><a href="http://www.marcopologeie.eu">www.marcopologeie.eu</a></p>